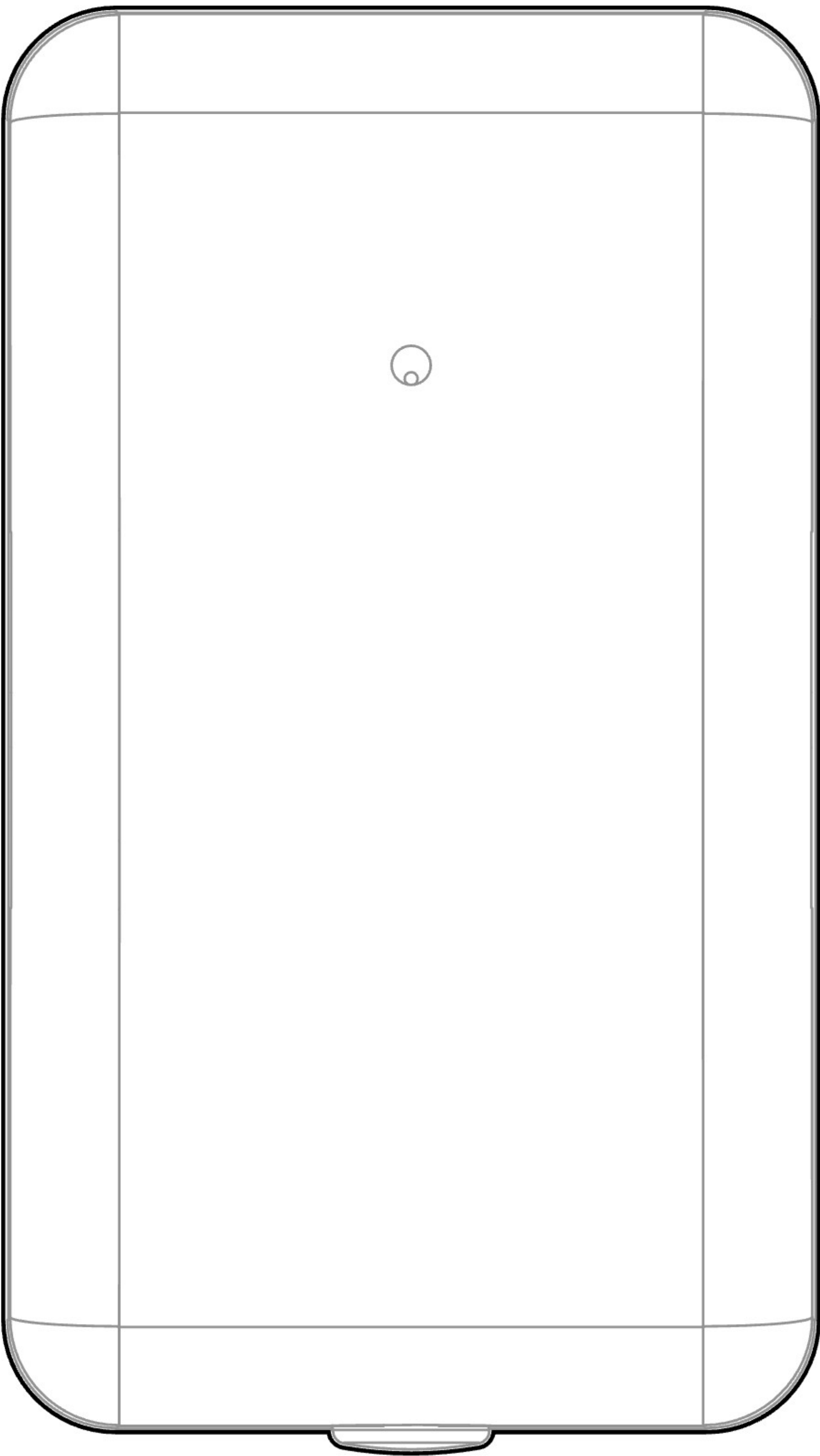


# Sensor

## Installation & User Manual

V2026



Do you know we offer professional installation service?  
Please scan the QR to find your local installer



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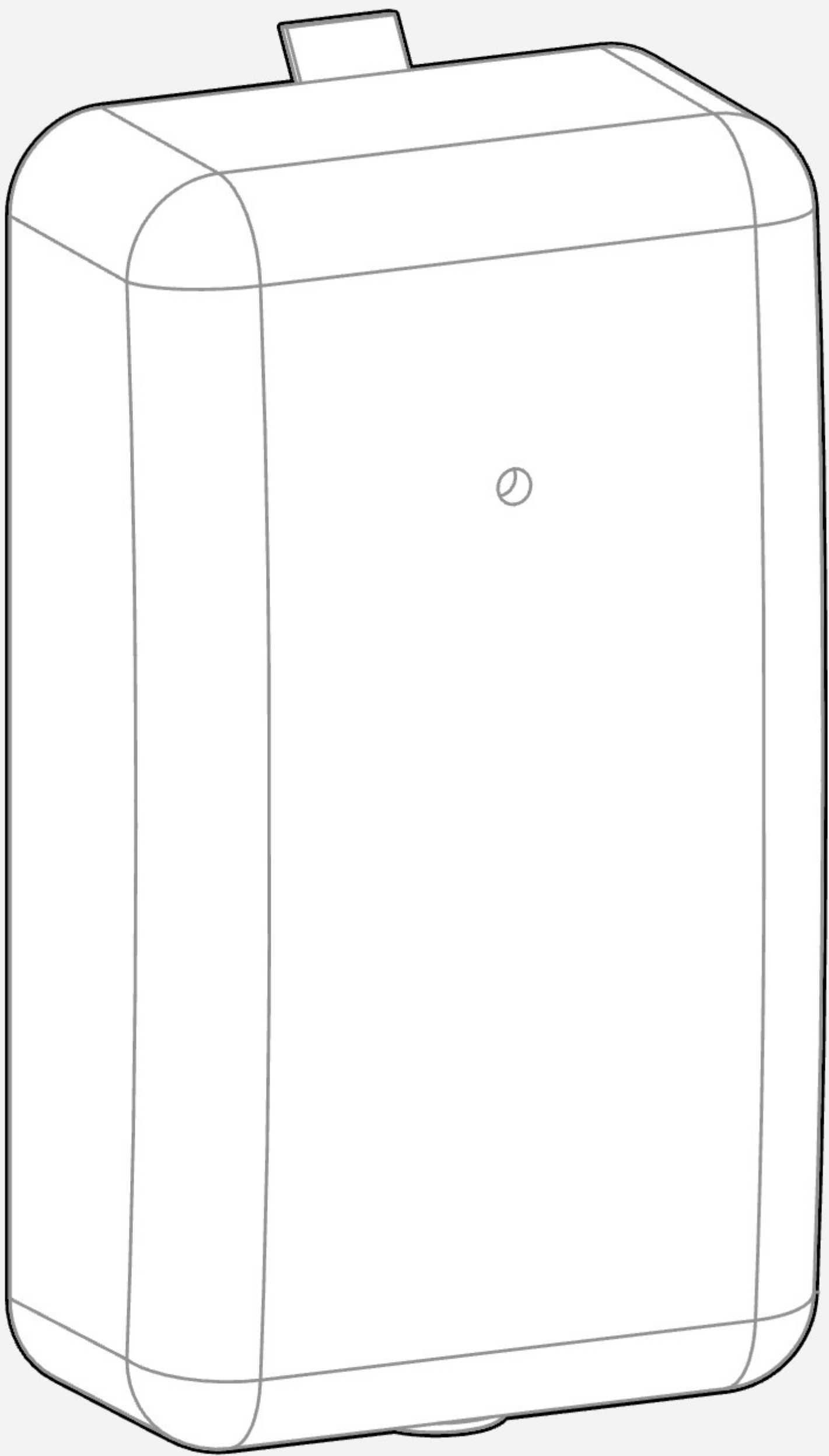
## Install Sensor

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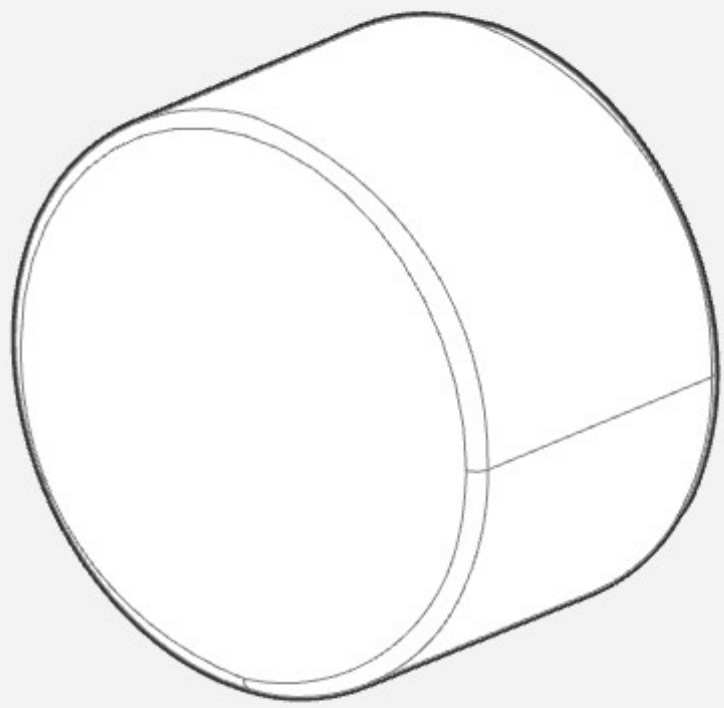
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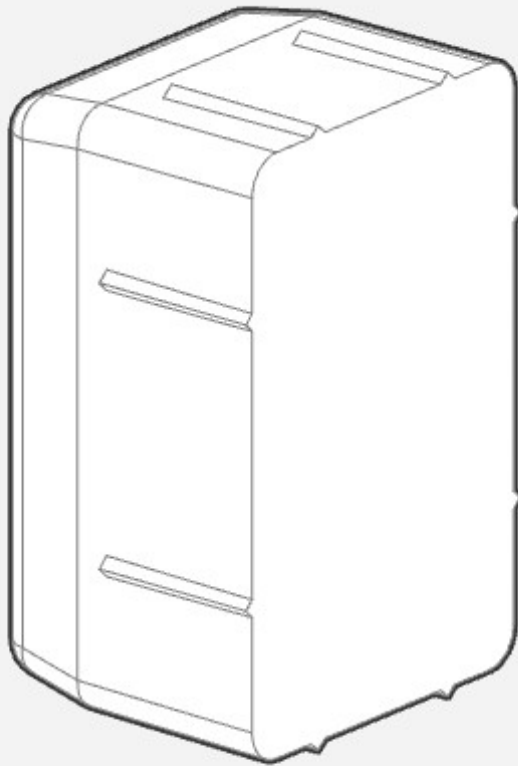




Sensor



Magnetic Steel (B)

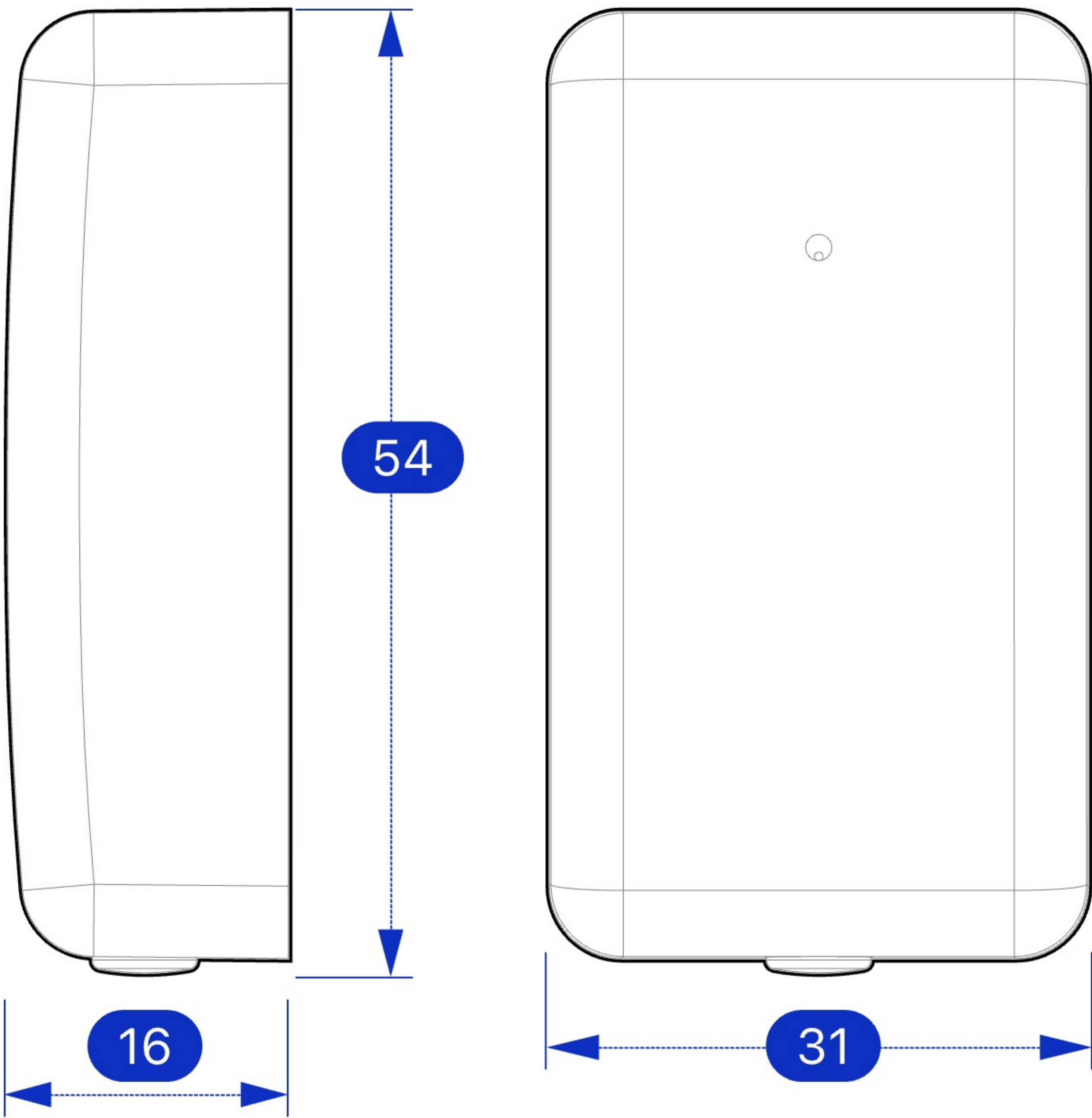


Plastic Plug (C)



Product Dimension

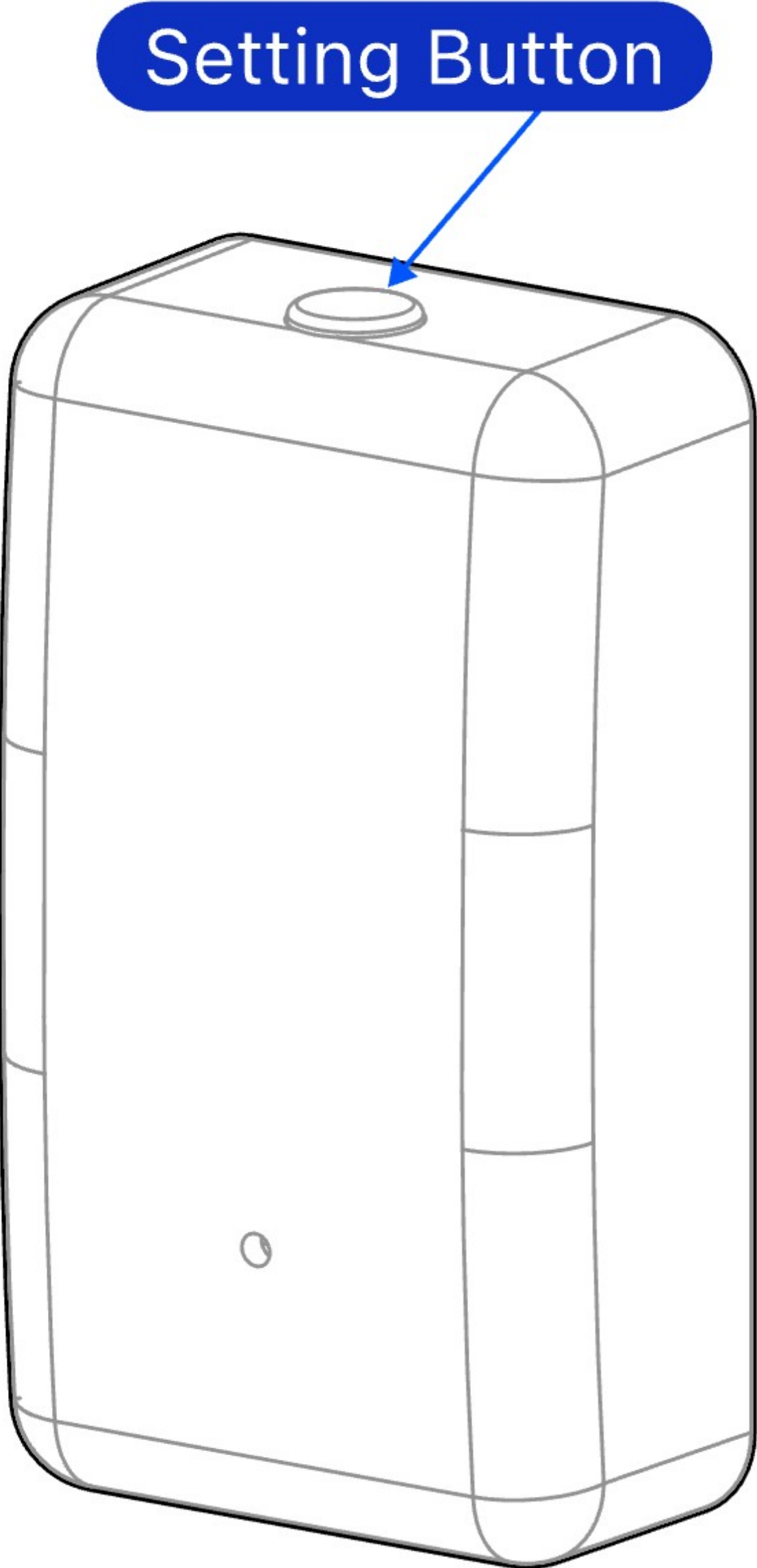
2.1



Unit: mm

Product Overview

2.2

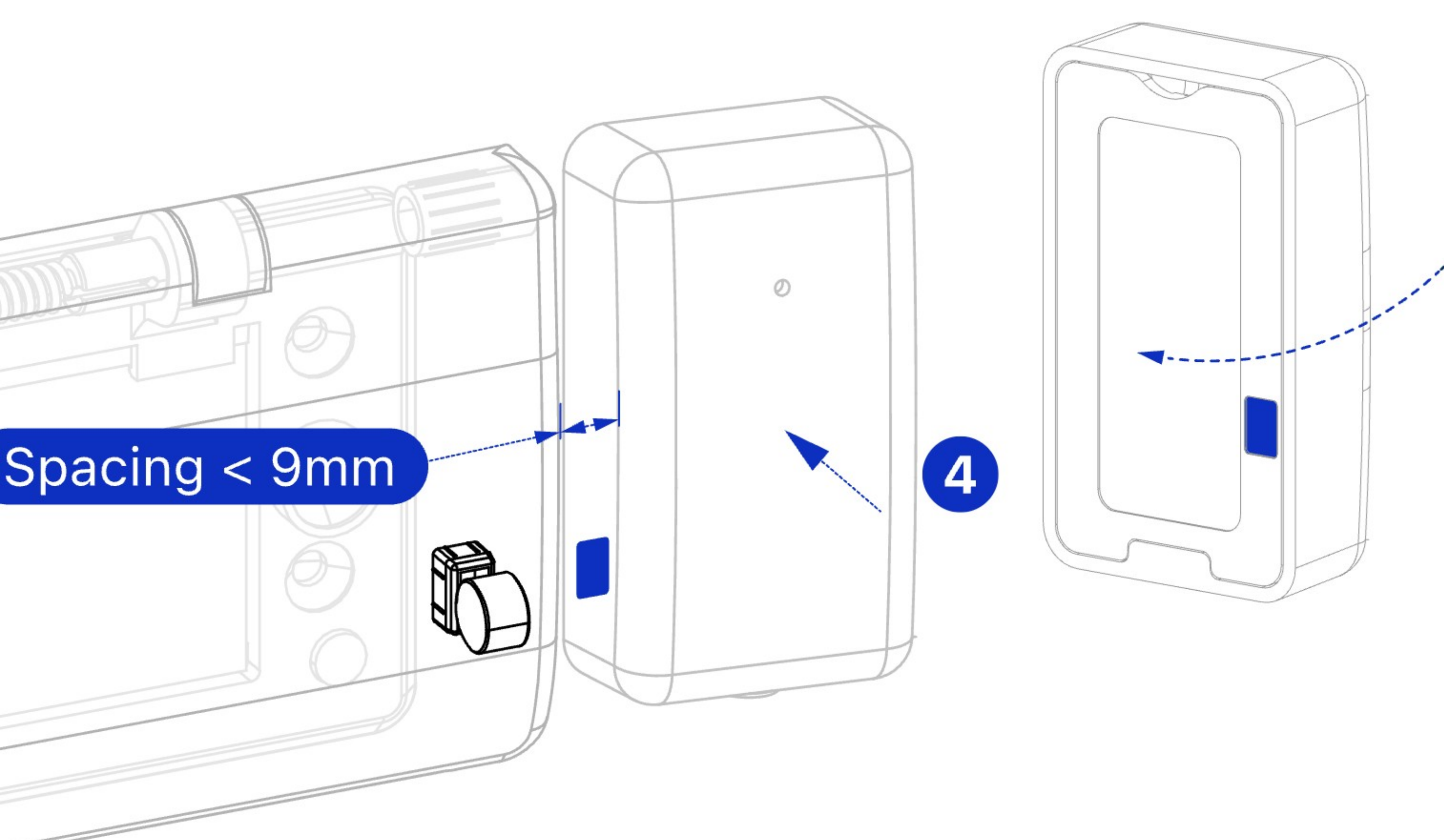
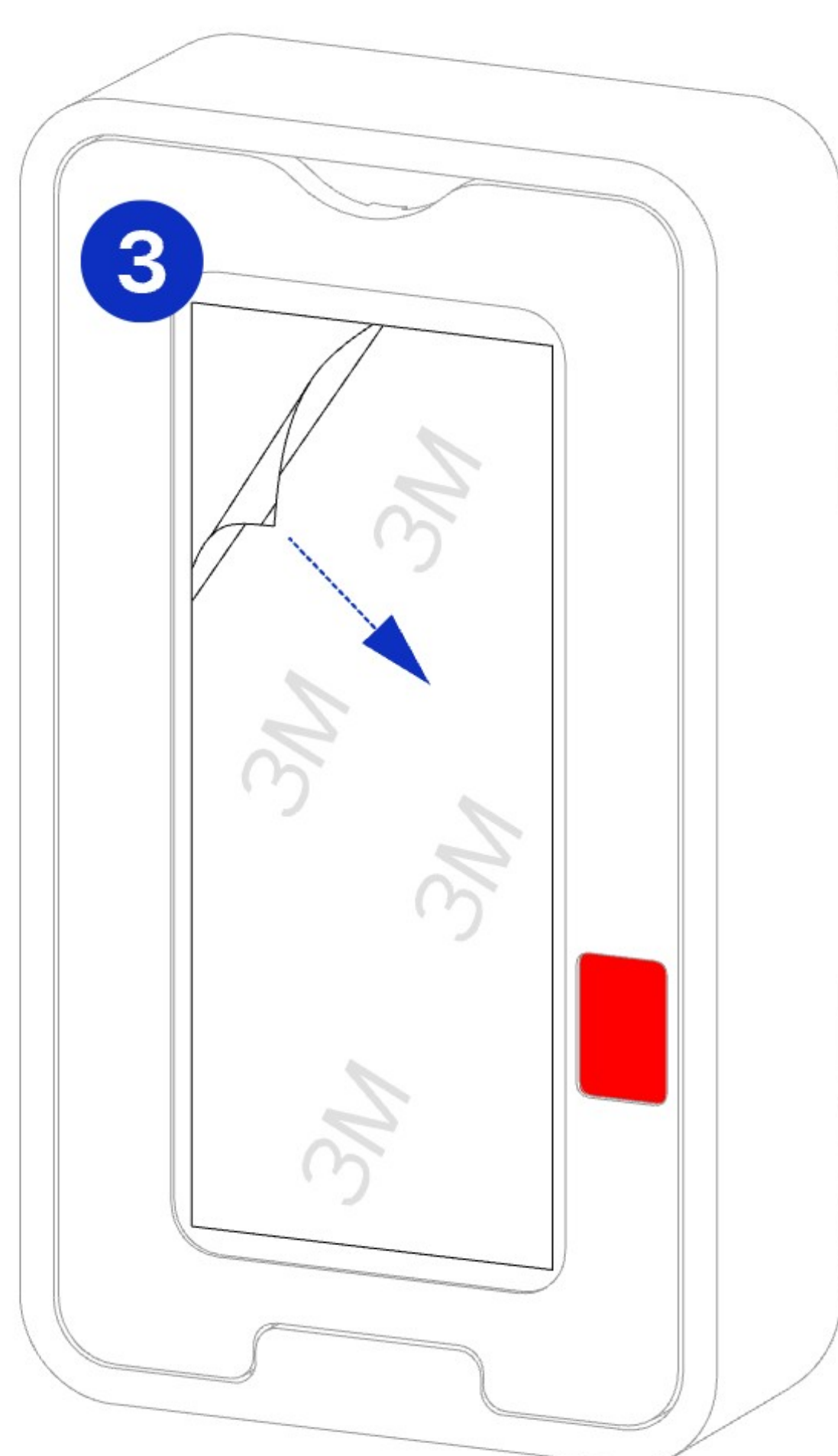
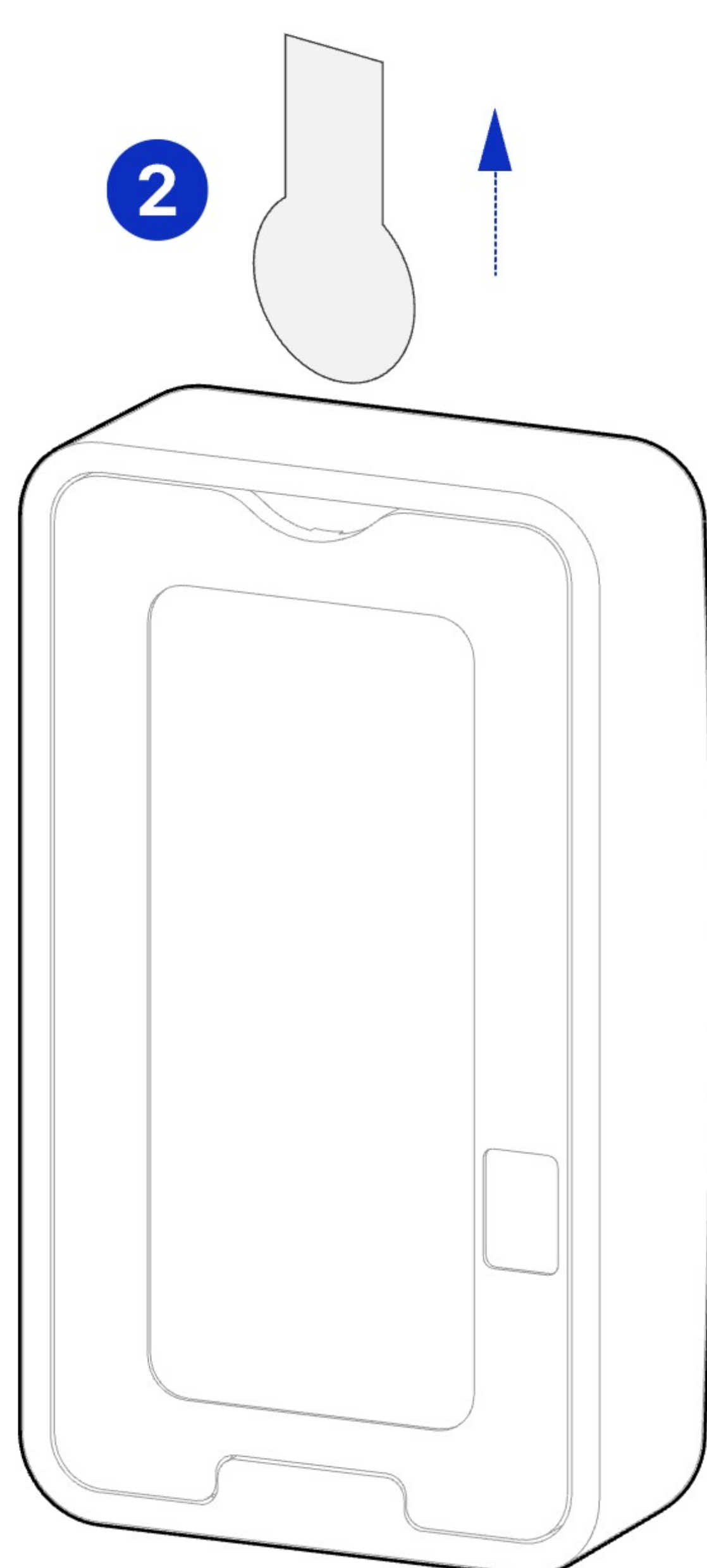
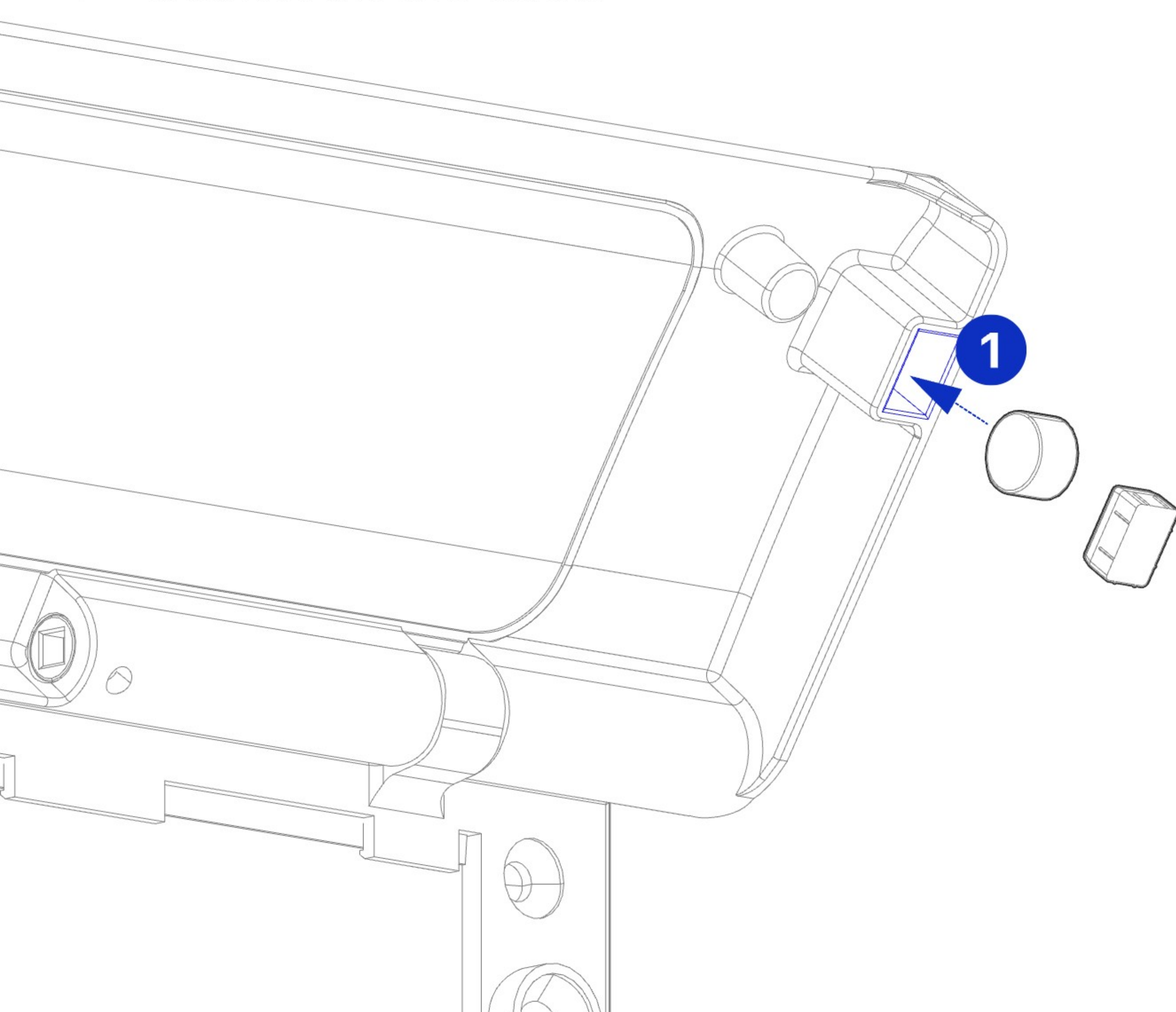




## Install The Sensor

3

- 1 Put the magnetic steel (B) into the mailbox frame hole and then plug it tightly with the plastic plug (C).
- 2 Pull off the insulating sheet of the sensor.
- 3 Tear off the 3M adhesive.
- 4 Stick it on the door.



### Important!

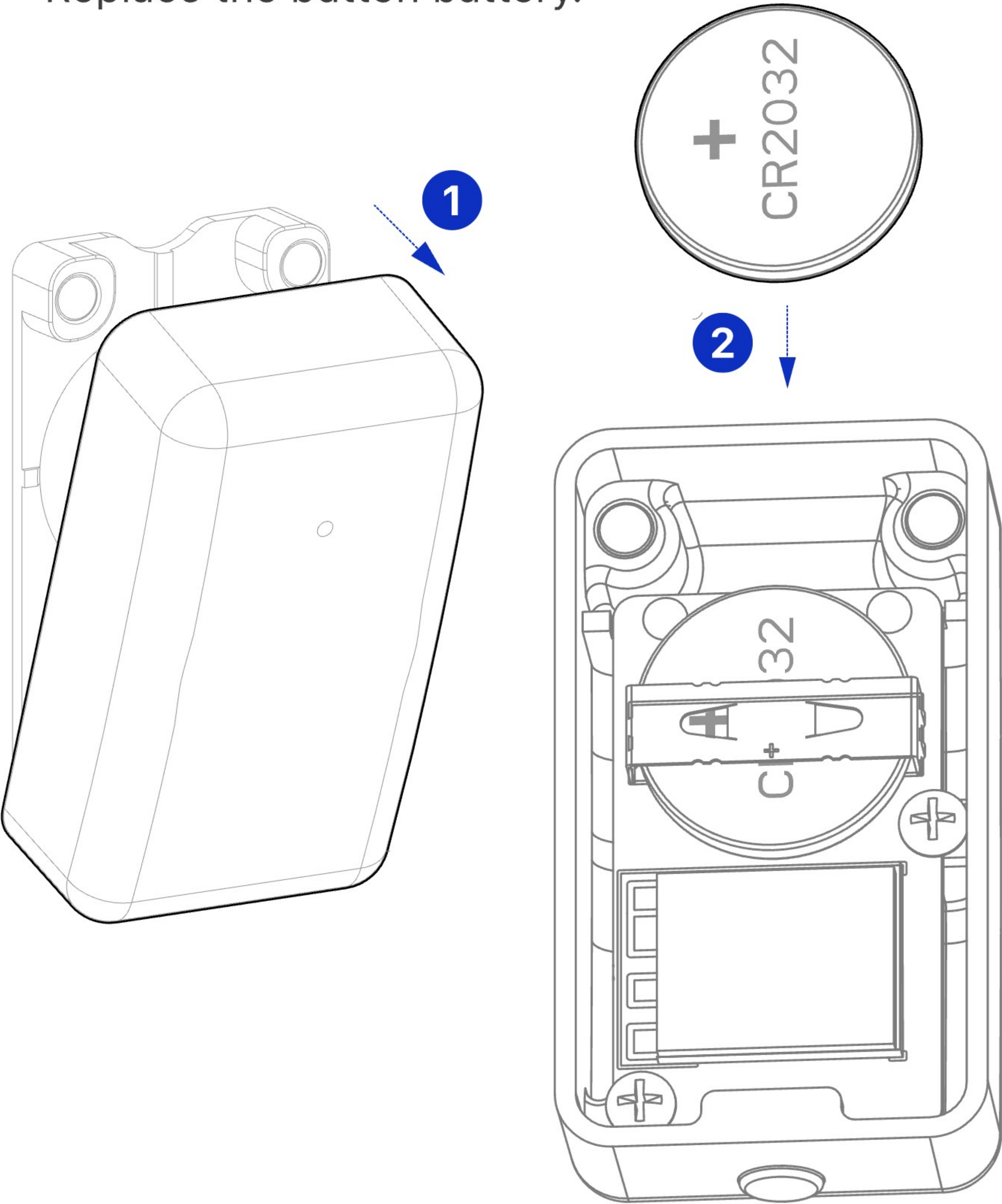


Mark on the base of the sensor needs to be kept within 9 mm from the magnetic steel (B)



# Change Battery

- 1 Open the casing by prying it open from the top opening.
- 2 Replace the button battery.

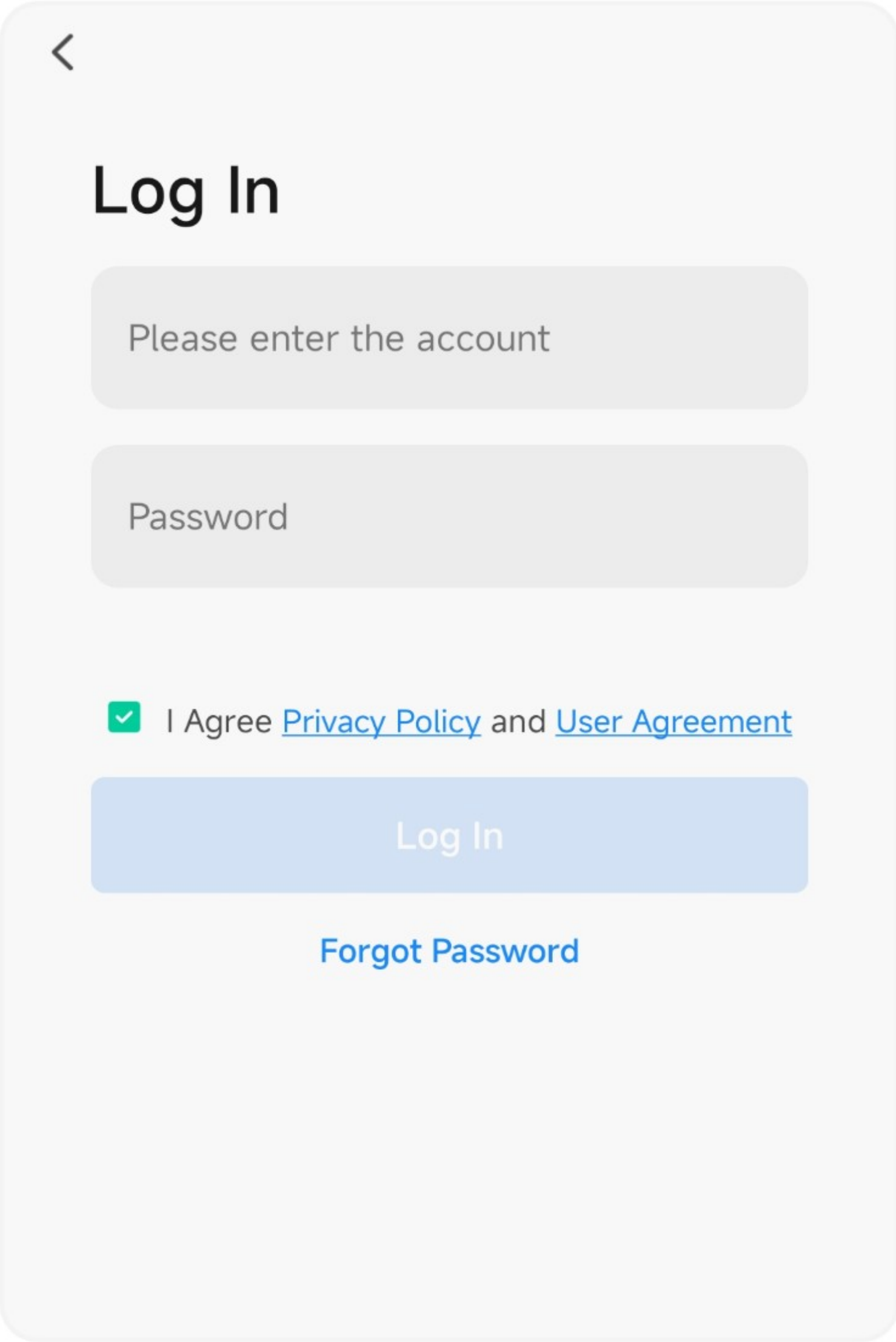
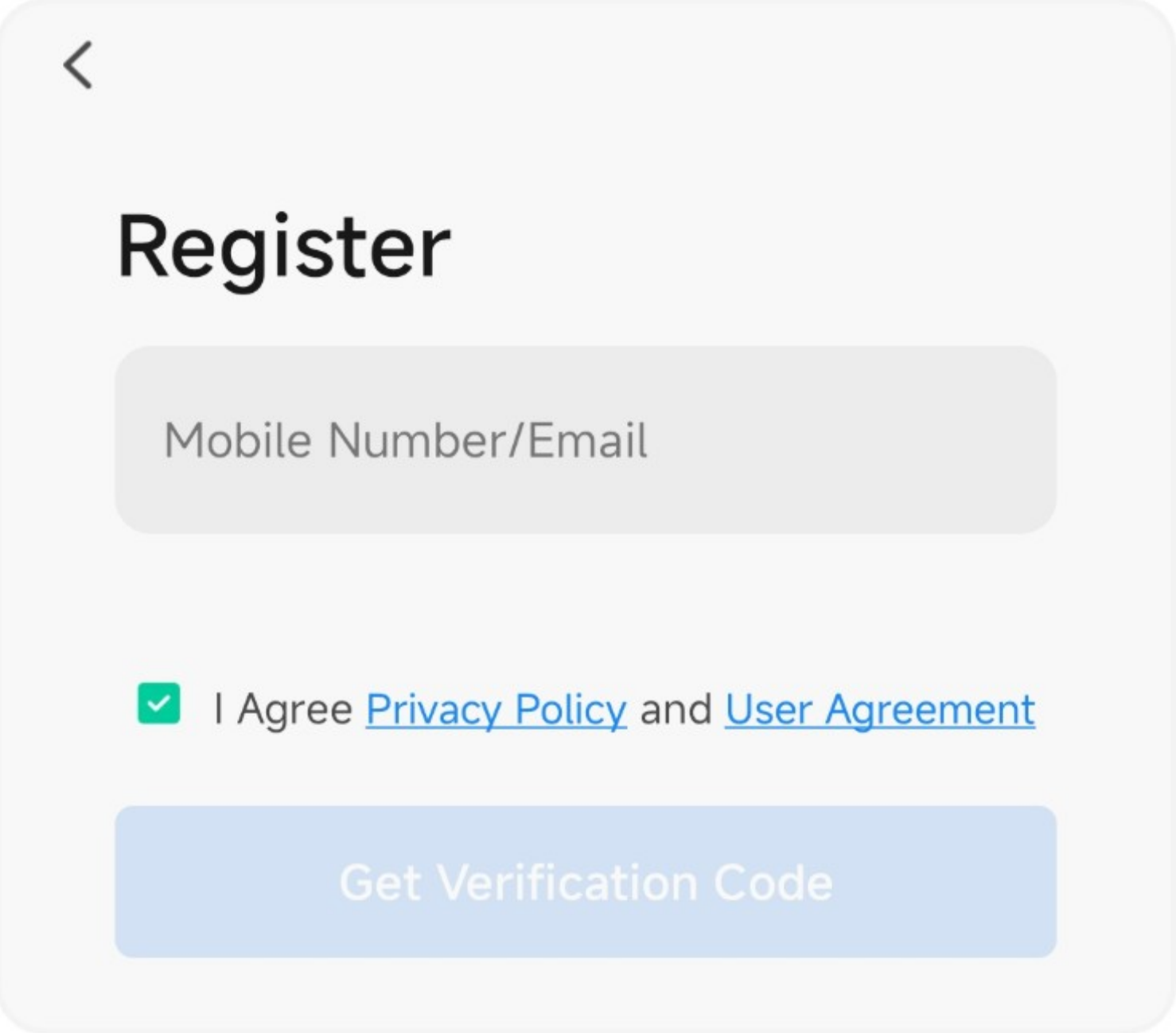
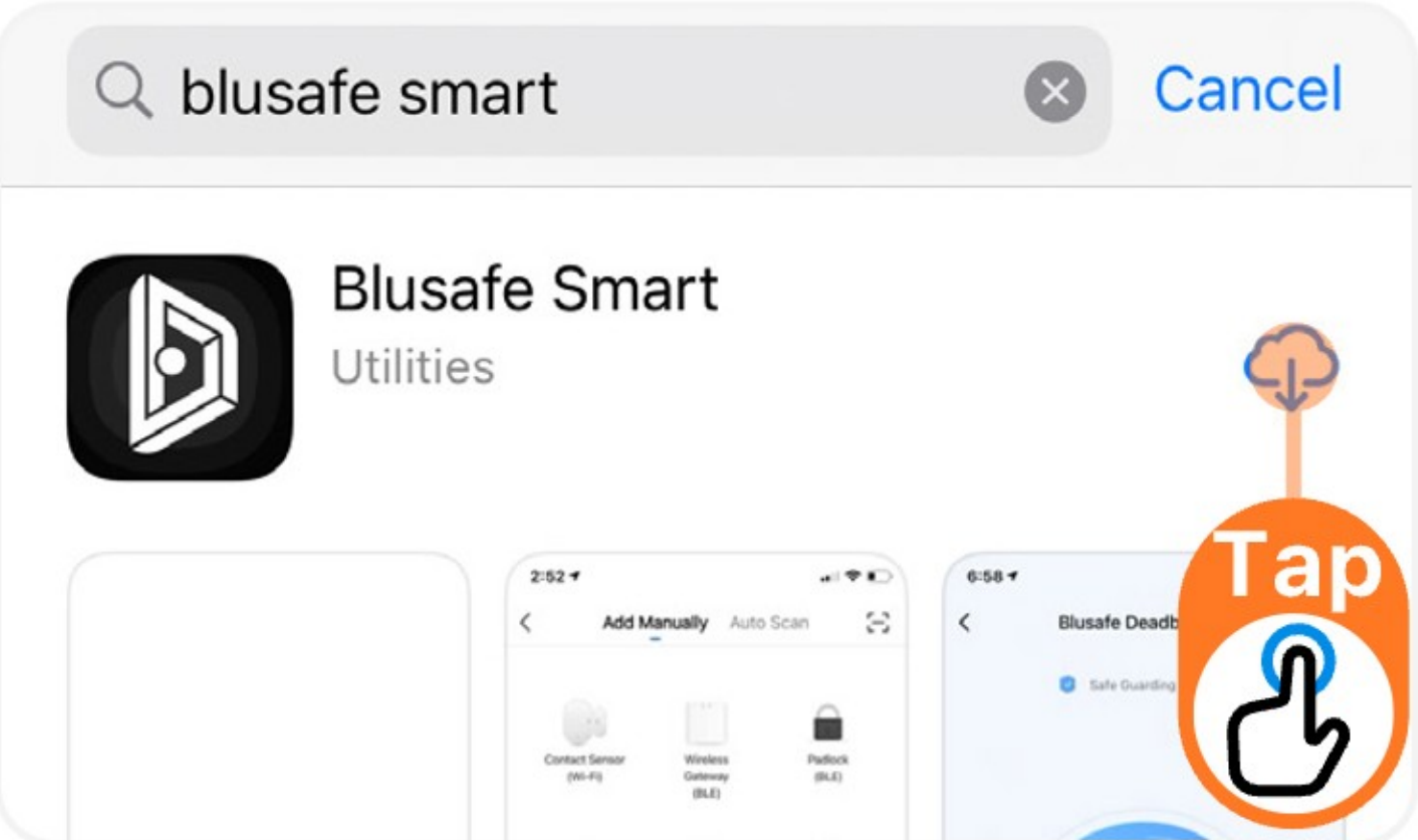




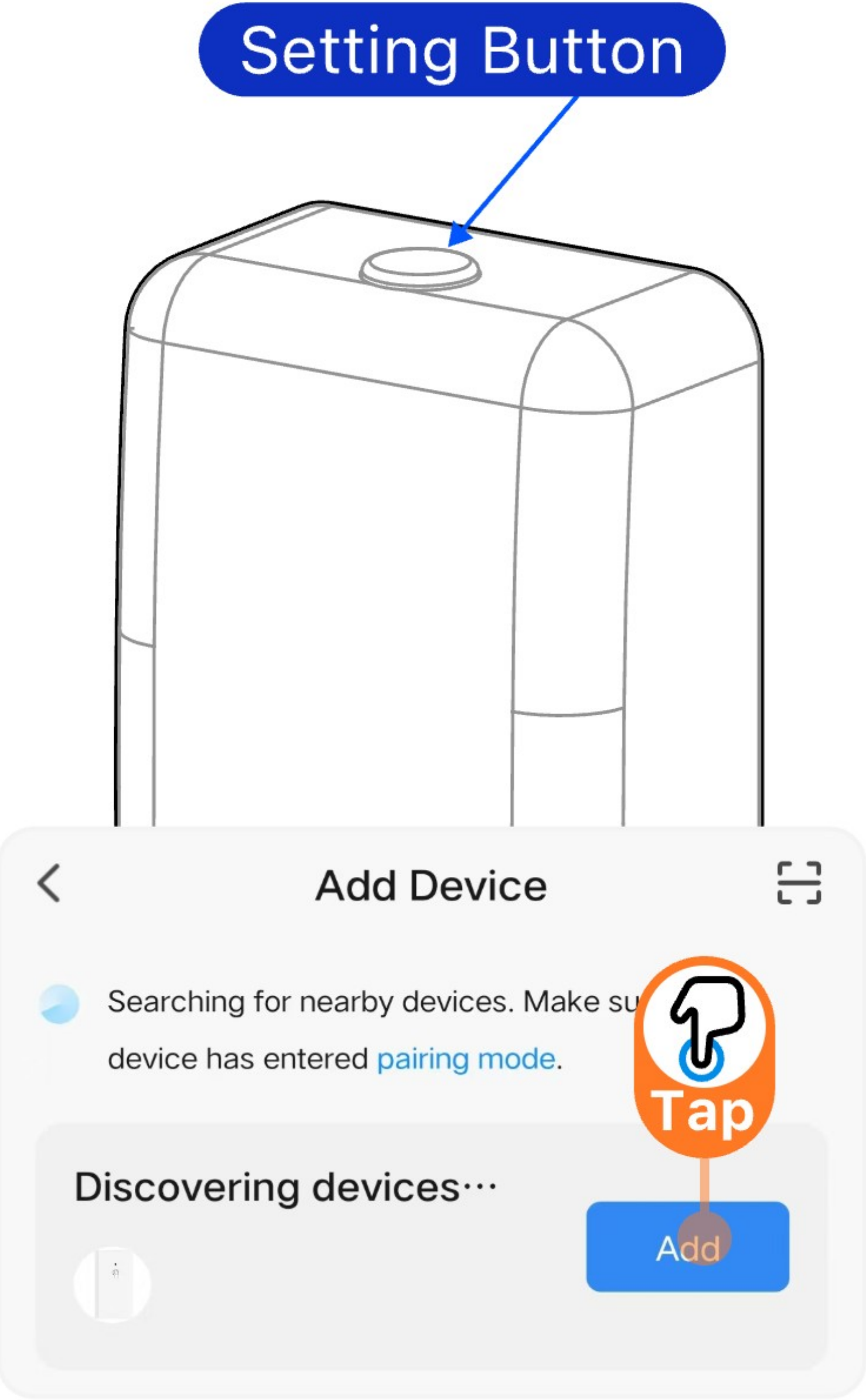
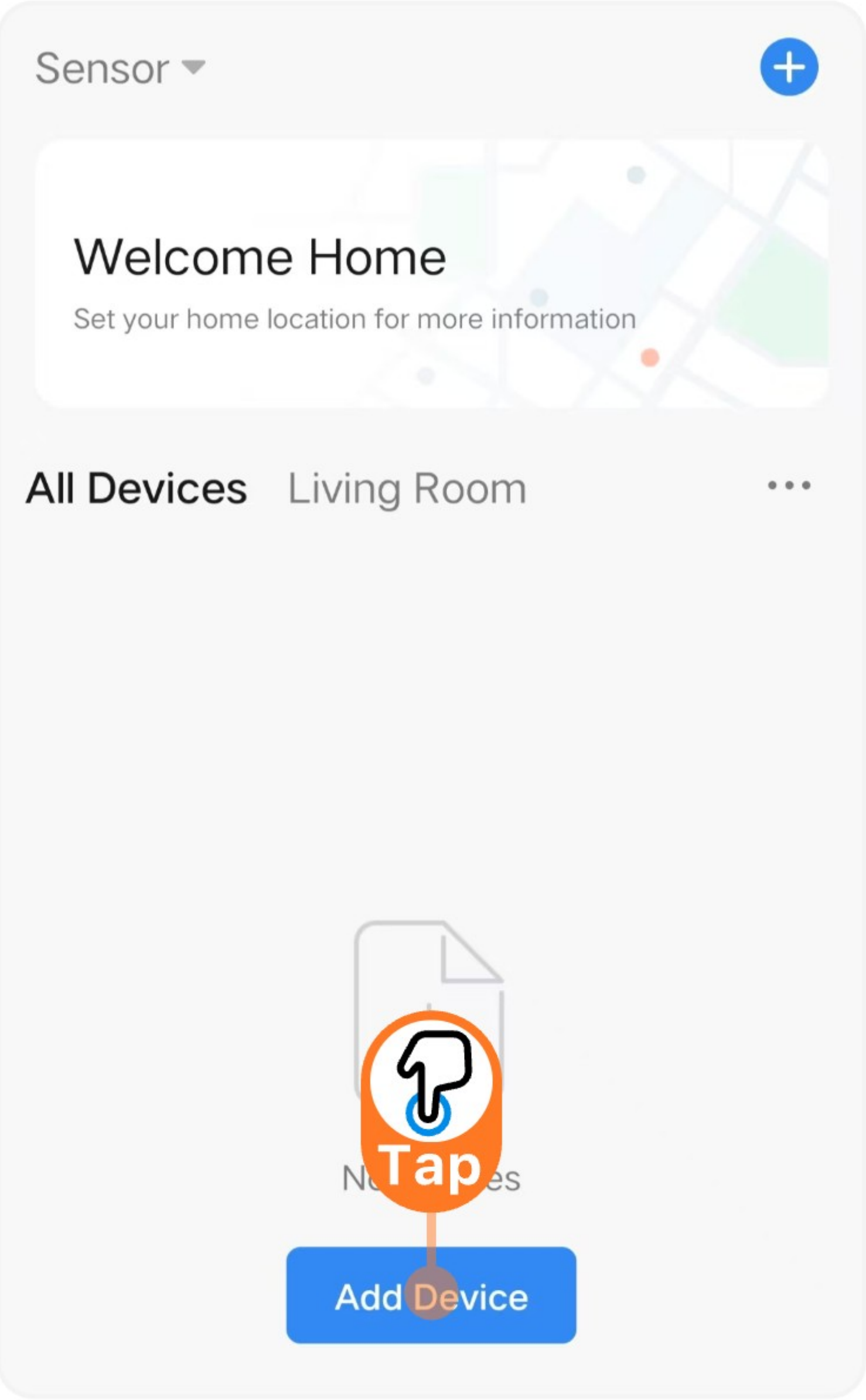
Setup the App

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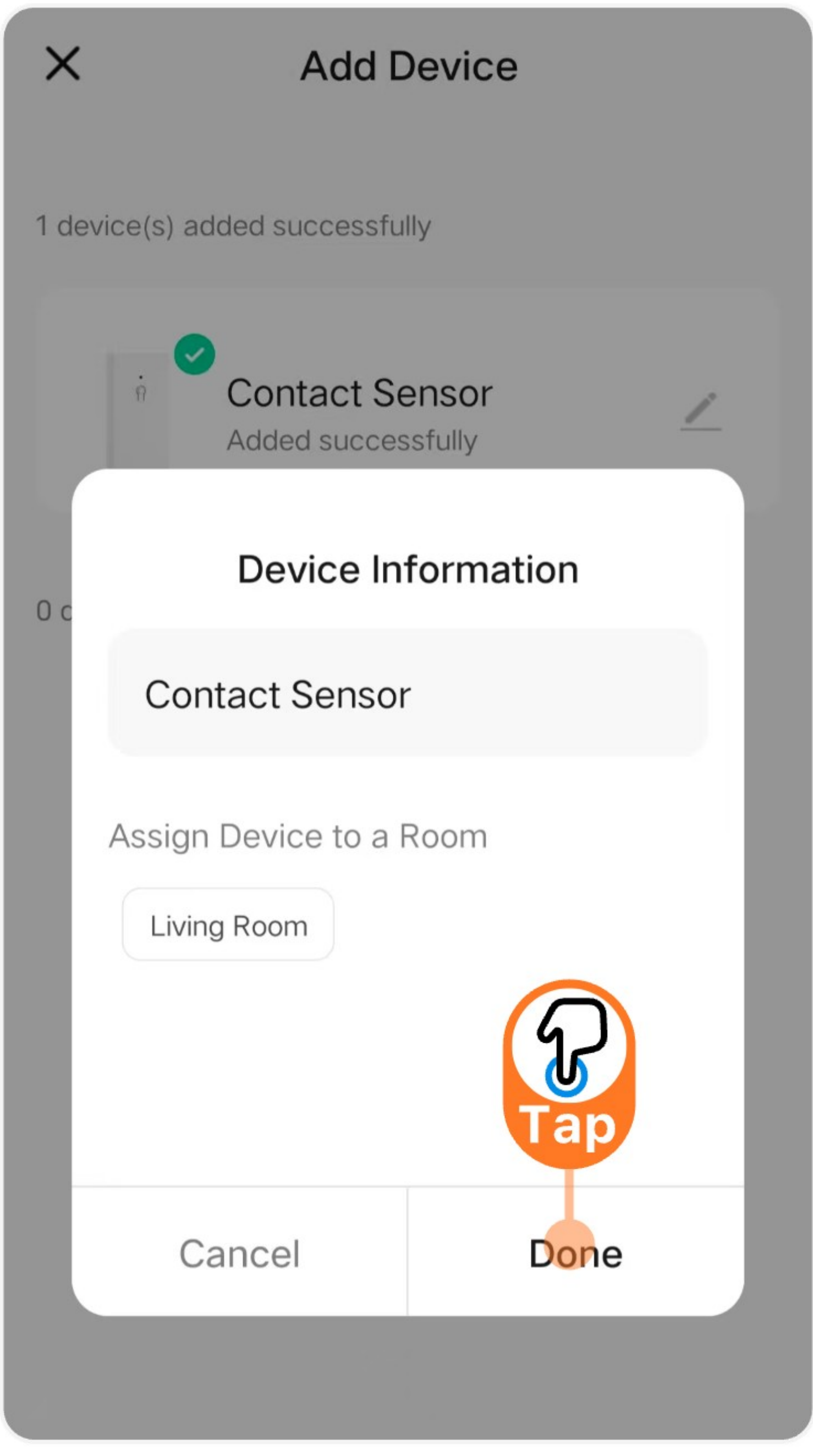
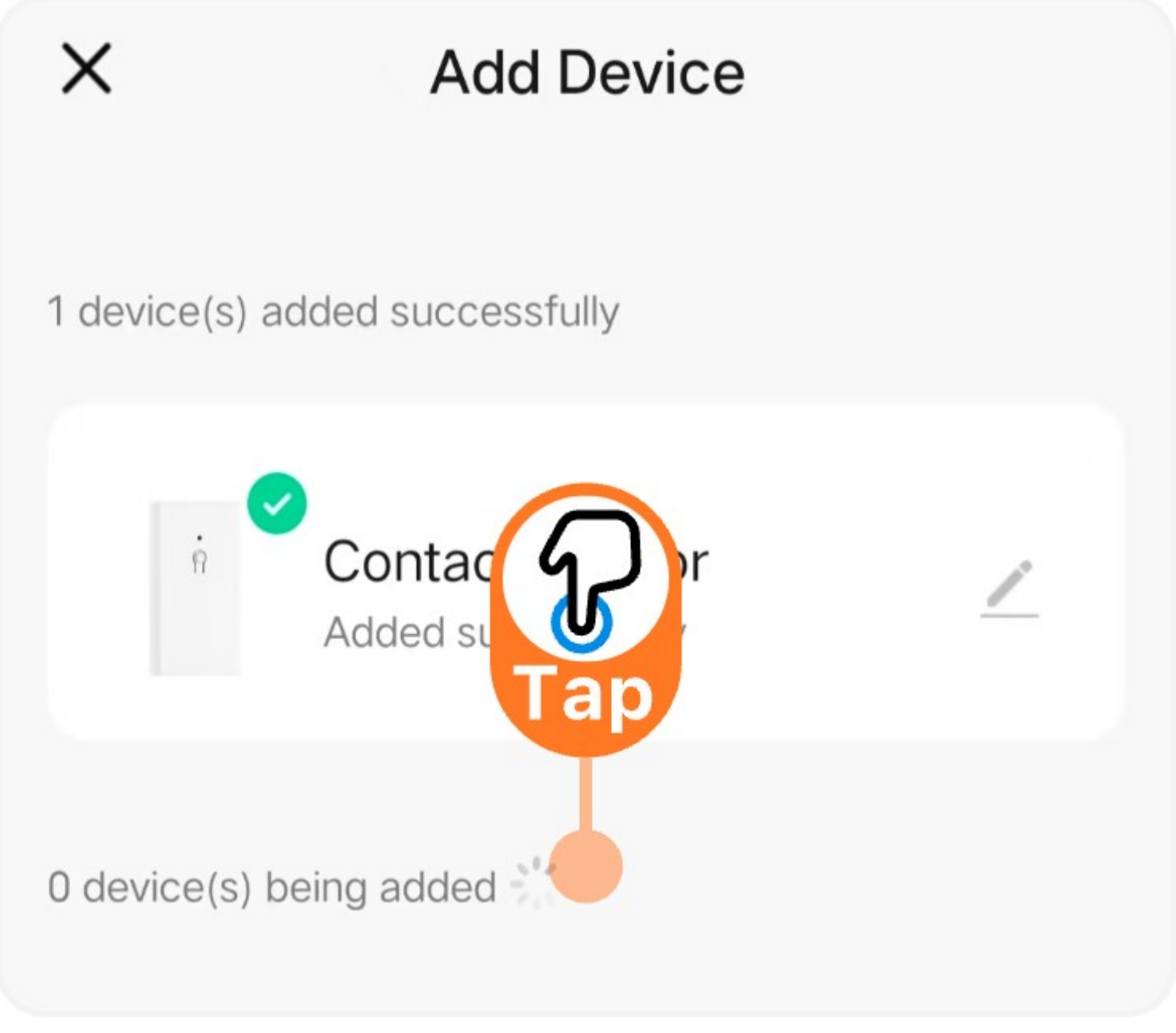
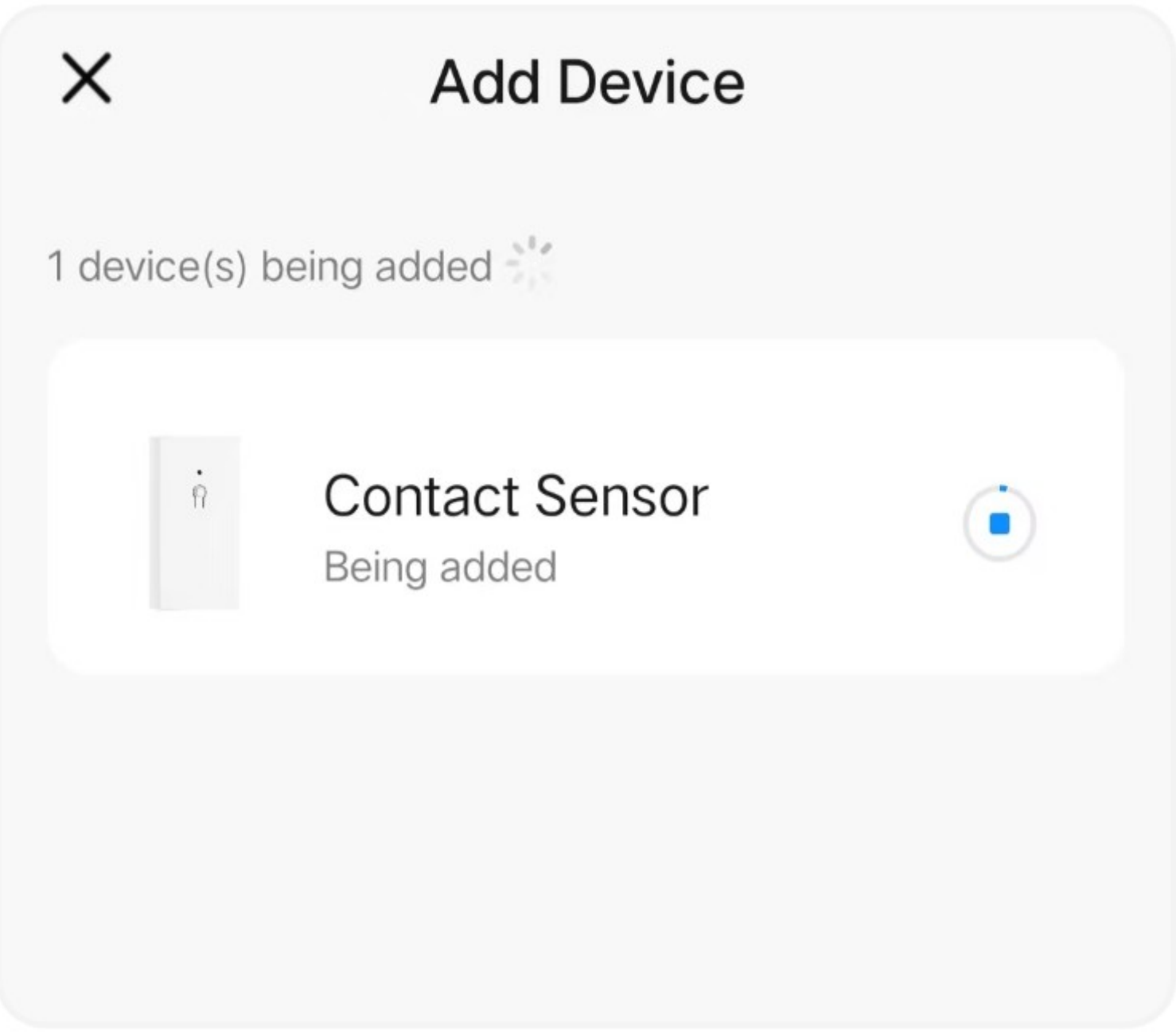
- ① Download the "Blusafe Smart" App from the App Store or Google Play.
- ② Sign up for a Blusafe Smart account, and add the smart Sensor to the device list.



- ③ Click "Add Device".
- ④ Press and hold the sensor button until the indicator light flashes.
- ⑤ A "Discovering devices" window will pop up automatically. Click "Add". You can also select the Sensor below to add manually.



- ⑥ The Sensor will begin pairing with the App.
- ⑦ A popup will appear "1 device(s) added successfully". You may also assign a name for it. Then click "Done".

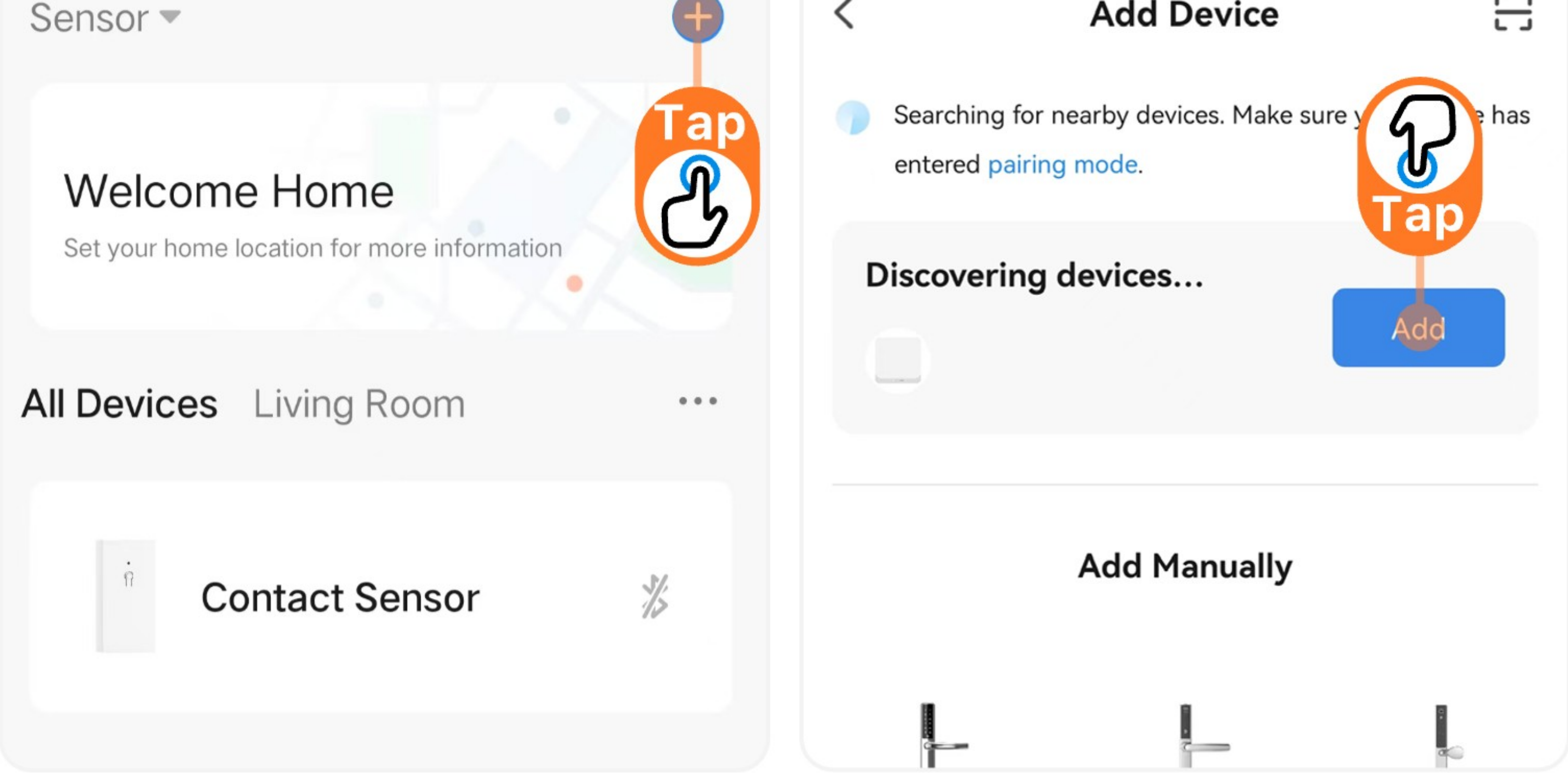




Important!

- The Homeowner account must be setup on the smart device being used to pair the Connect Wi-Fi bridge.
- The Connect Wi-Fi bridge should be plugged in and be within approximately 1 metre (4 feet) of the Sensor during pairing.
- The smart device and the Wi-Fi bridge must be connected to the same Wi-Fi network during the pairing.
- Please make sure any VPN on your smart device is turned OFF during the pairing.

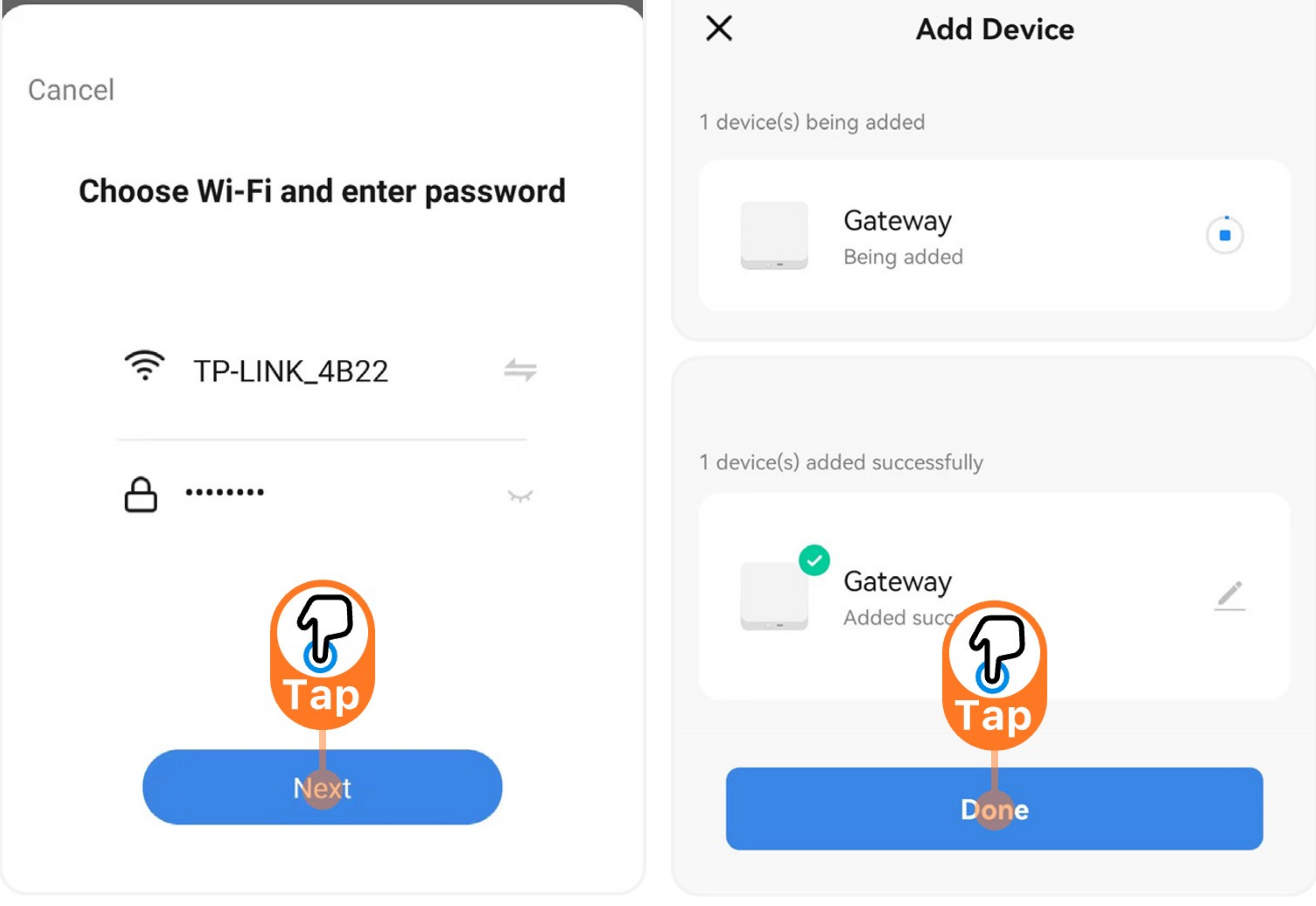
- ① Enter the Blusafe Smart app on your smart device.
- ② When you open the App, a popup window will appear titled "Discovering devices...". Select "Add".



Fix – Popup not Appearing

- If the popup window does not appear when you open the App, please close the Application, and unplug the Wi-Fi bridge. Once the App is closed and Wi-Fi is unplugged, plug in the Wi-Fi bridge first and then open the App on your smart device.
- Alternatively, stand close to the bridge, and click "+" at top right corner in the App main page, followed by "Add Manually". You will see a Wi-Fi bridge/gateway icon display. Select the Wi-Fi bridge you want to add.

- ③ Enter the bridge interface, select Wi-Fi, and enter the Wi-Fi password. Click "Next". After you click "Next", the Wi-Fi bridge will start pairing with the App.
- ④ Wait until the pairing is completed.
- ⑤ Edit the name of bridge at the top right corner or click "Done".



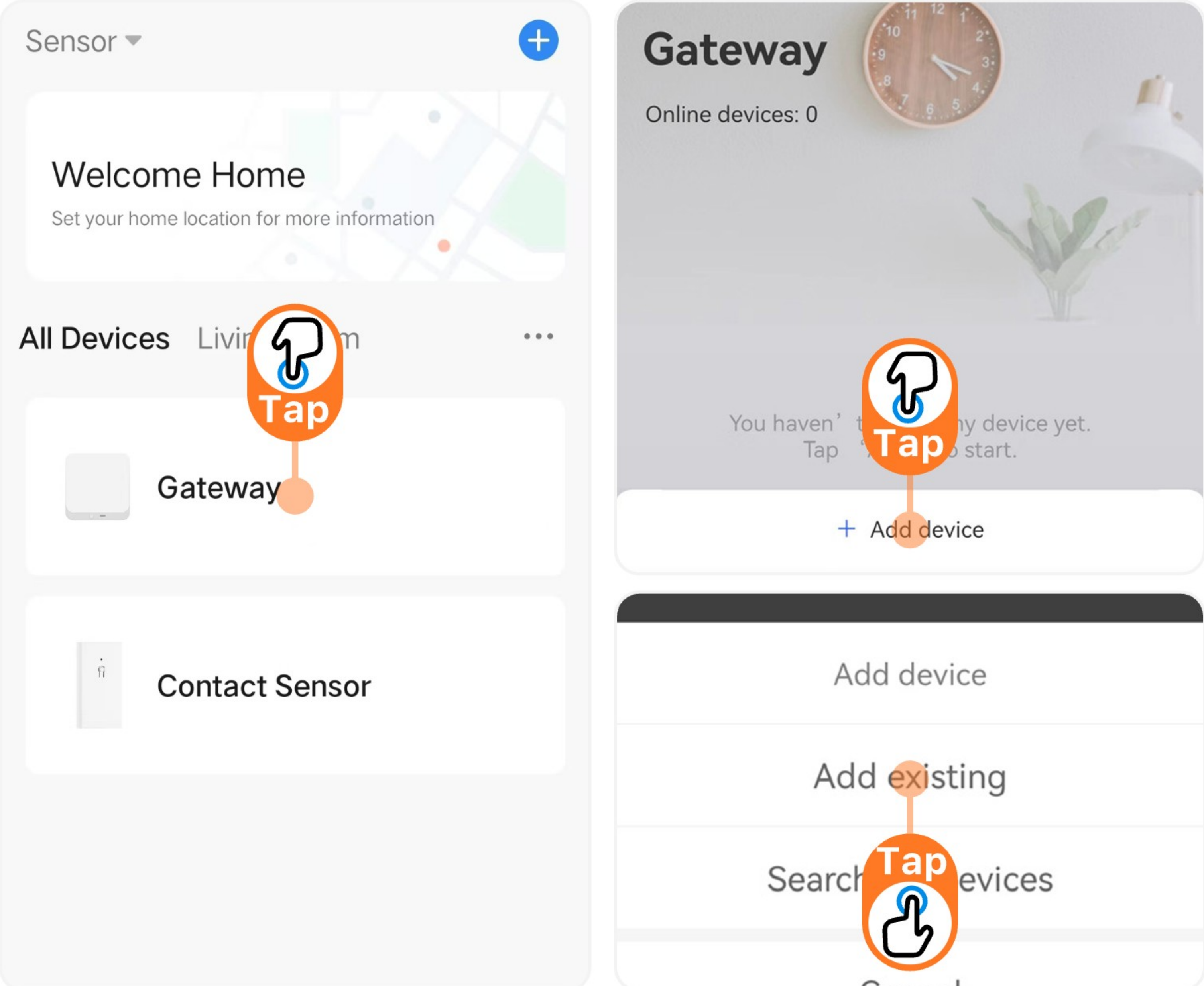
Fix – App Freezes During Pairing

Exit the App completely and re-start the pairing process.

Important!

Please ensure your dual band router is set to 2.4GHz mode. If this is not done and the device is left in 5GHz, you may experience some issues with pairing as the device will be looking for the 2.4GHz signal. For instructions on setting your router to 2.4GHz, please consult your router's user manual or contact the manufacturer.

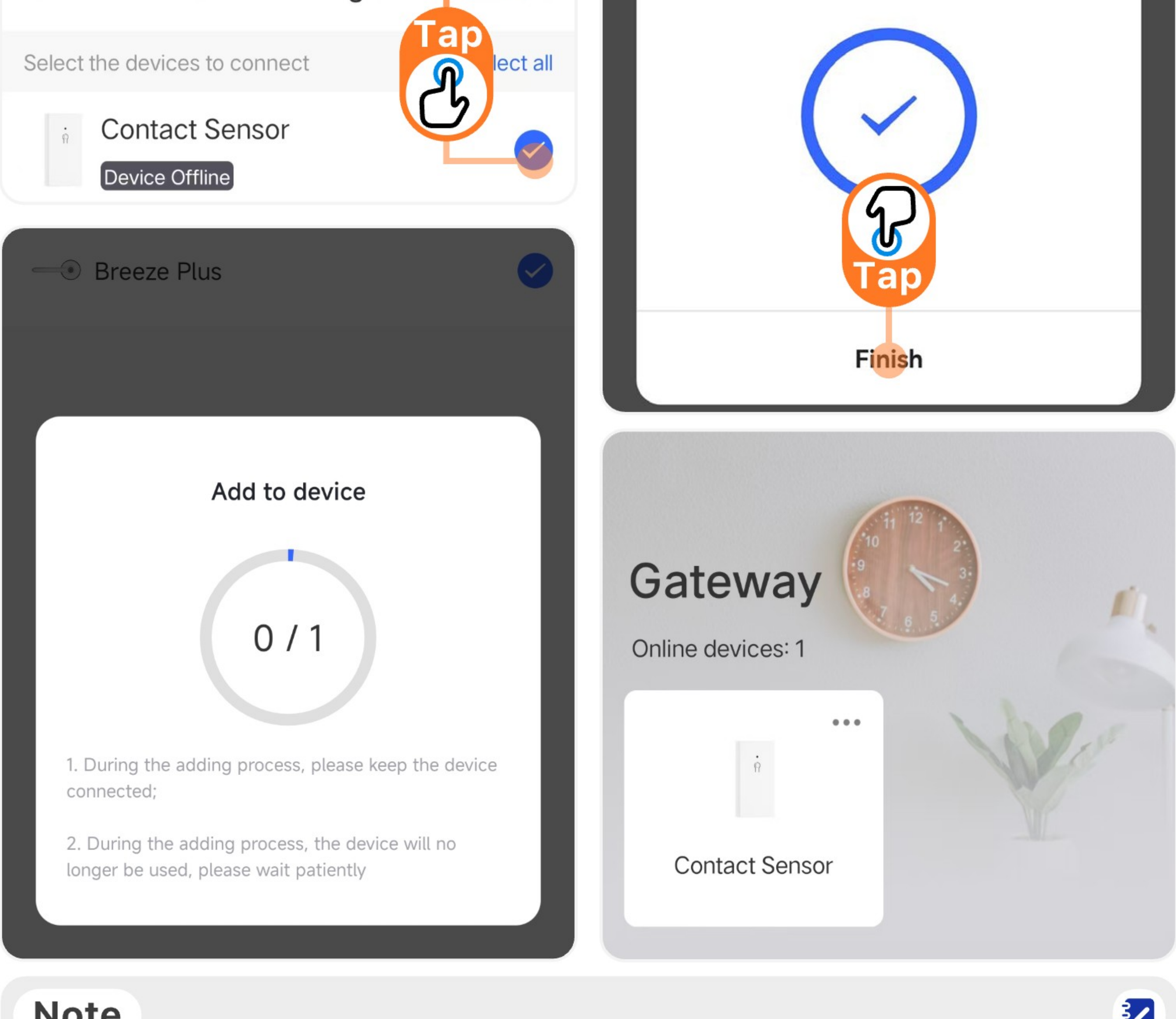
- ⑥ Enter the bridge interface in your Blusafe Smart Application.
- ⑦ Click "Add device" at the bottom of the App, and then click "Add existing".



Fix – Sensor Not Appearing in the App

If the Sensor does not appear in the window, click "search new device" instead, which is located at the bottom of the App.

- ⑧ Find the Sensor which the Wi-Fi bridge is to be paired, click the icon and select "Confirm", followed by "Immediately to join".
- Once finished, click "Finish". The pairing between the Wi-Fi bridge and Sensor is now complete.



Note

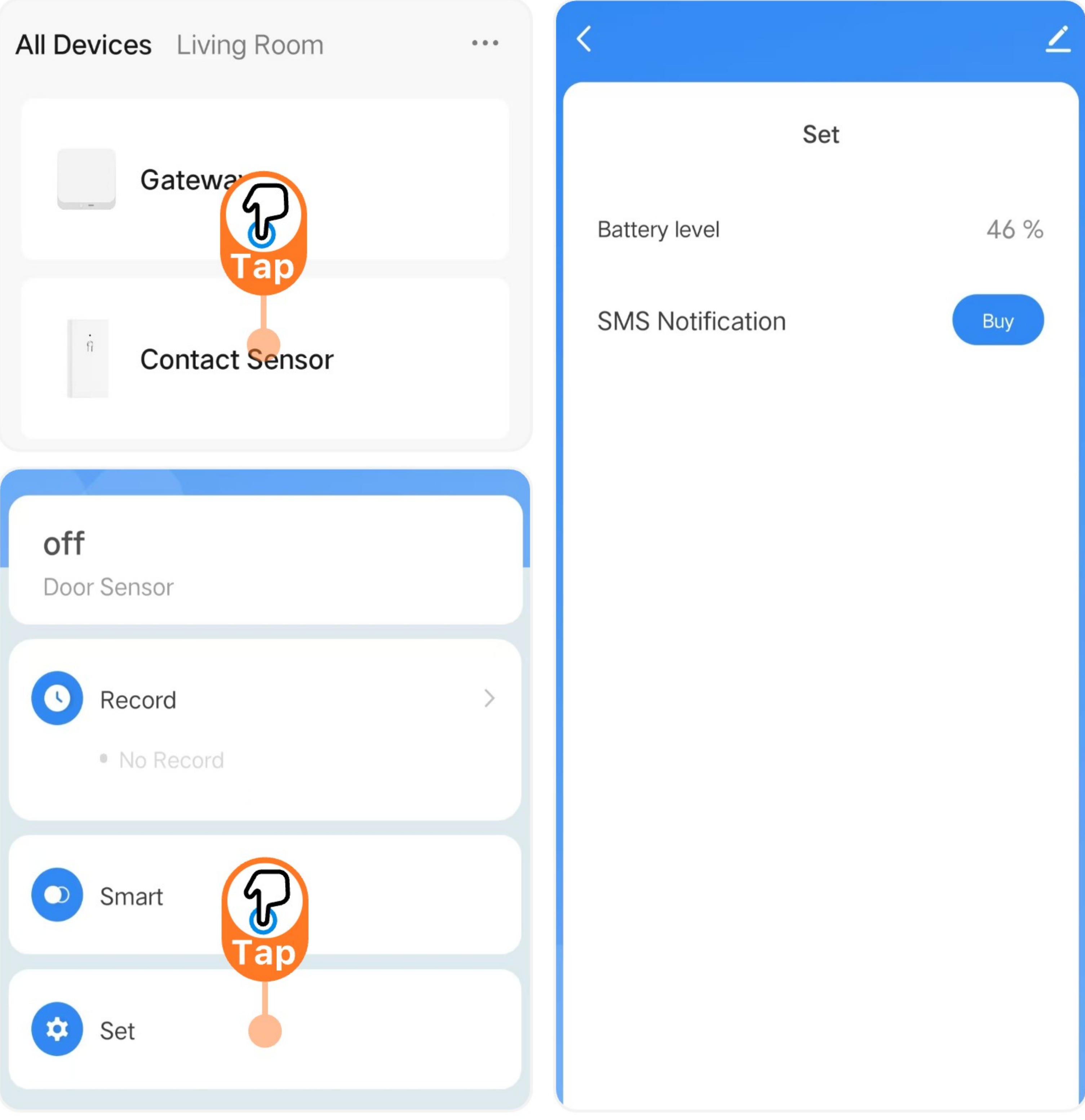
After the pairing is complete, users with Administrator access can now remotely manage and control the Sensor.



Check the Battery Level

7.1

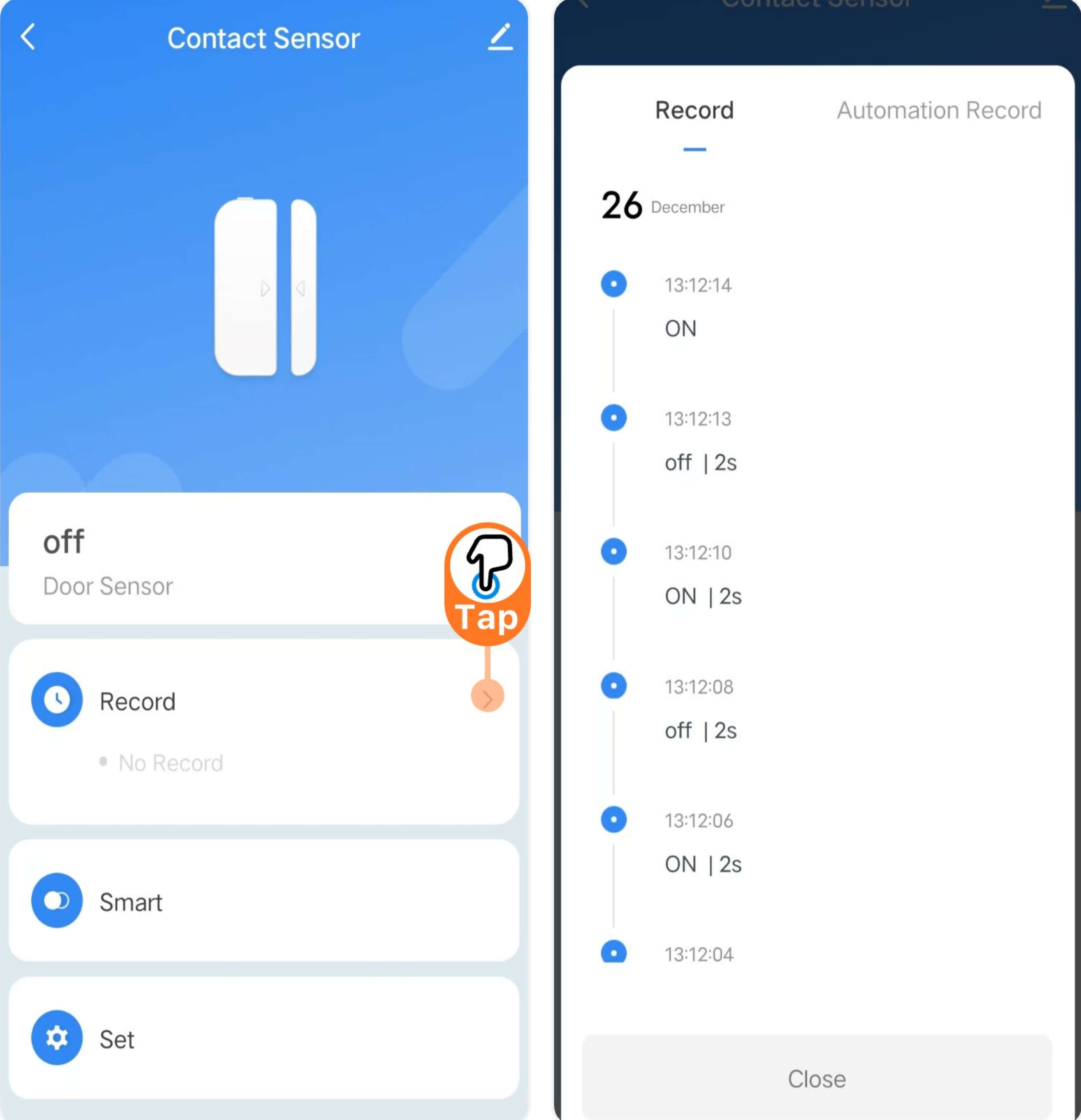
① Enter the Sensor interface, Click "Set" at the bottom of your screen.



Search Records

7.2

① Enter the Sensor interface, Click "Record" at the bottom of your screen.

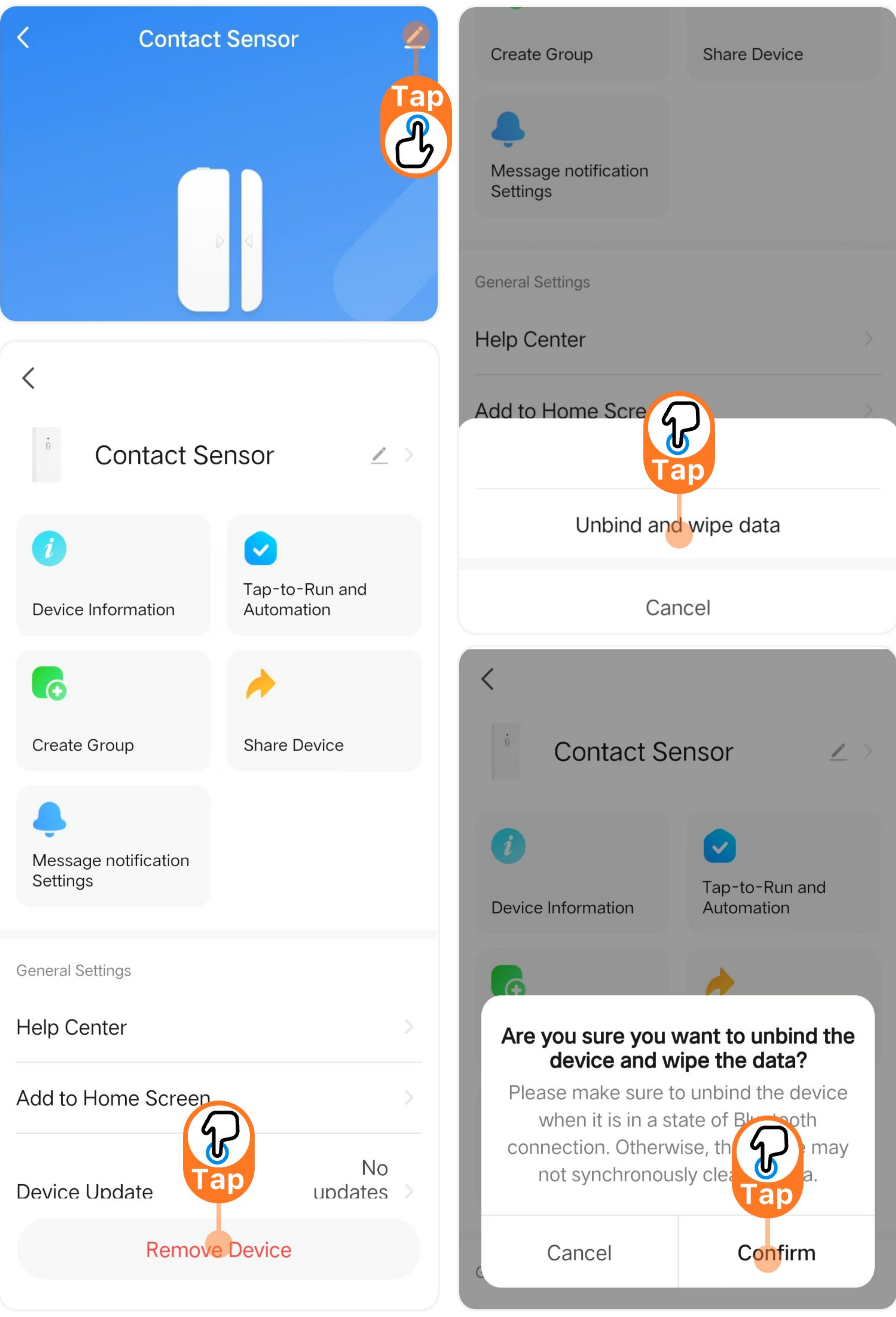


Unbind via the App

7.3

- Important!**
- The App must be connected to your Sensor to complete the Unbind process using the App.
  - Only Homeowner or Administrator can unbind the Sensor.

① Enter the Sensor interface, click the pencil icon at the the top right corner.  
② Click "Remove Device".  
③ Click "Unbind and wipe date ".  
④ Click "Confirm".

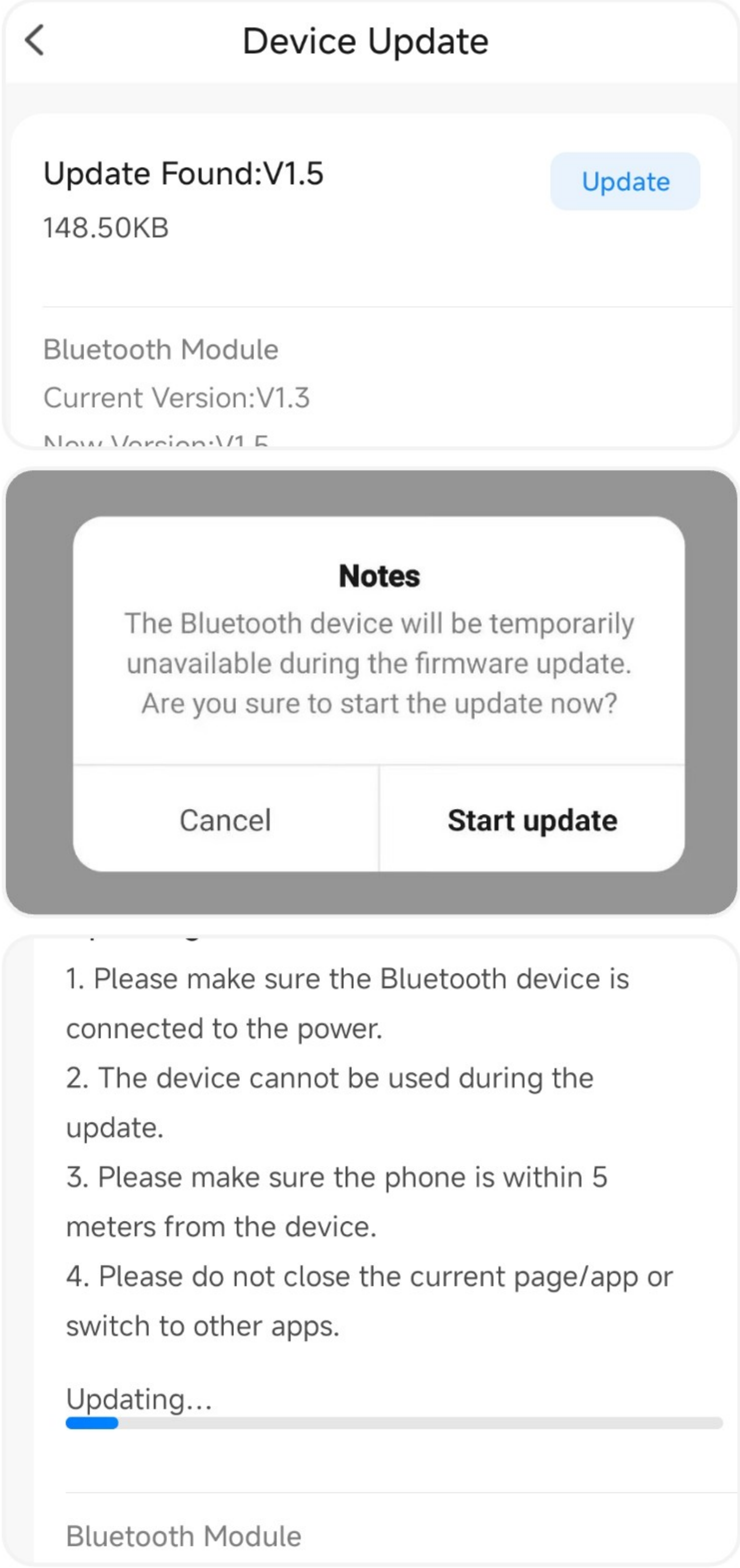
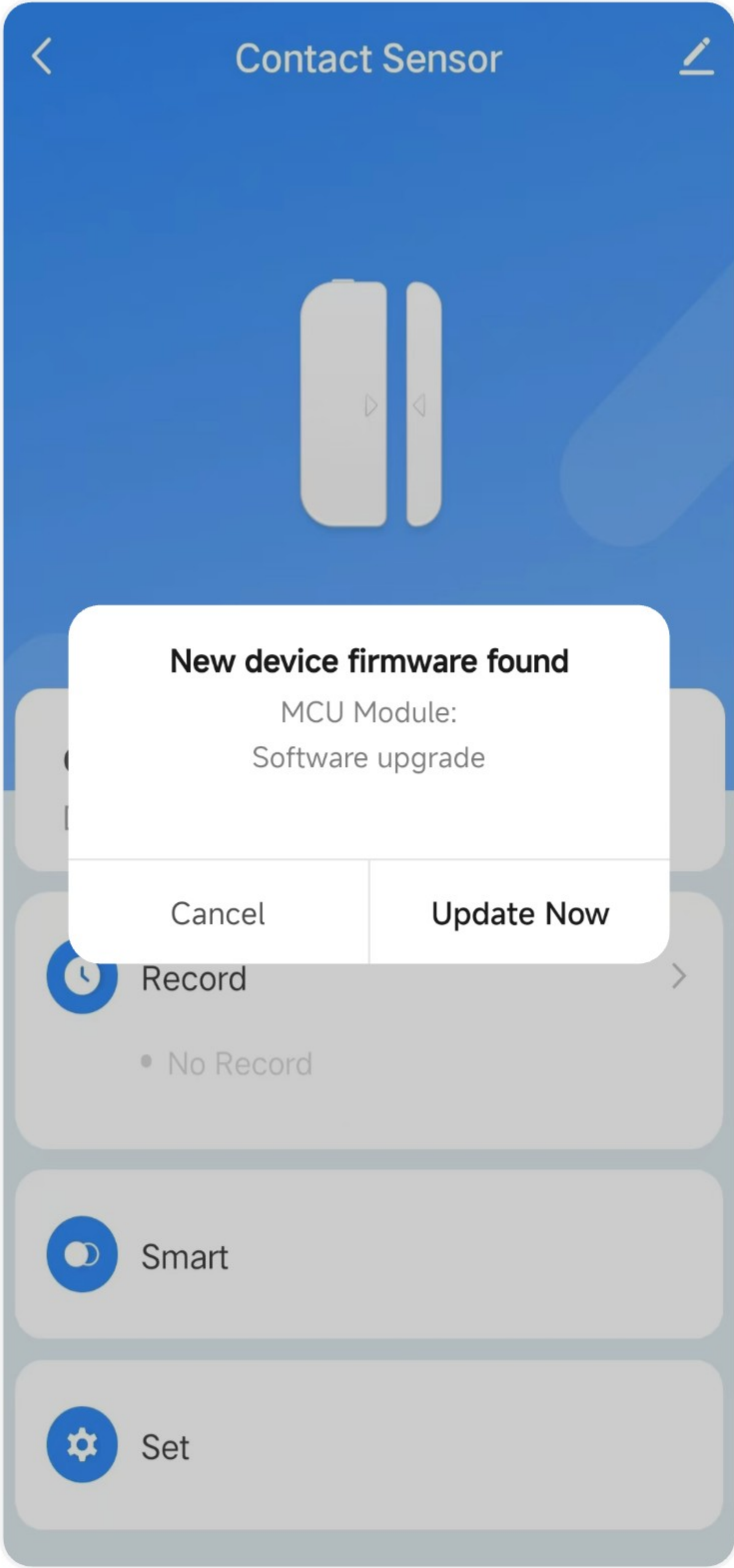




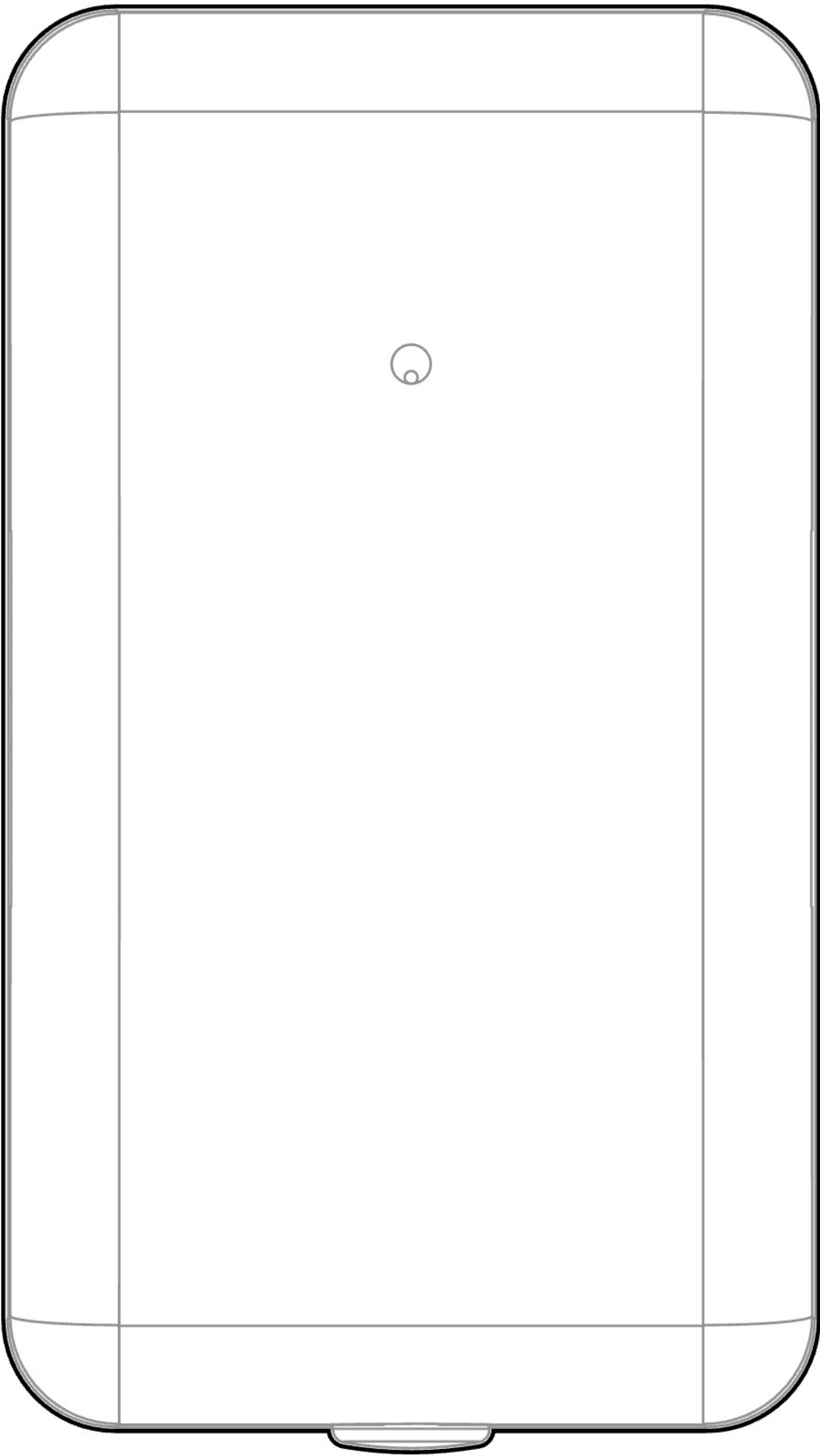
Firmware Upgrade

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Once a firmware upgrade available, a notification will pop up automatically in device interface of the Blusafe Smart App. Click "Upgrade Now" to complete the process.







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products



Find out more about  
Blusafe vulnerability  
discovery & disclosure  
procedures